HEC 2018		KRATIROFF &
Description of Product / Service:		
— SWOT / VUCA / PESTEL Analysis —		
Strengths:	Volatility:	Politic/Legal:
Weaknesses:	Complexity:	Econ/ social:
Opportunities:	Ambiguity:	Tech:
Threats:	Uncertainty:	Environmt:
Customer / User / Stakeholder Persona		
Description of Target Customer:		
Age: Gender: Profession	:	
Education Level: Ge	ographic Residence:	
Other (firm, organization):		
Business Competition		
Competitor Name 1:	Competitor Name 2:	
Years in Business: Market Share:	Years in Business: Mar	ket Share:
Pricing/Strategy:	Pricing/Strategy:	
Features:	Features:	
Planning	MktMix, TradeMkt & DigitalMkt	
Marketing Budget:	Pricing:	
Goals (Specific, Measurable, Attainable, Realistic, Timely):	Place:	
1	Promotion:	
3	People & Product:	
Strategies 1.	Trade marketing:	
2. 3.	Search SEO/SEA:	
Industry Trends:	Internet:	
Content:	Social:	
	Mobile:	

Inbound: